

# Importing Toyota vehicles into the United Kingdom

**We recommend that you do not bring your vehicle into the UK without first contacting the DVLA and your insurance provider**

## **1. Vehicles originating from another country within the European Economic Area**

- Any vehicle being imported into the UK for a period of longer than six months must be registered with the Drivers Vehicle Licensing Agency (DVLA).
  - In order to complete this registration the DVLA will require a Certificate of Conformity (COC). This can be provided by the national Toyota sales office within the country of origin.  
  
Contact details for selected national Toyota offices can be found at [www.toyota-europe.com](http://www.toyota-europe.com). Alternatively, customers should email [cust.service@toyota-europe.com](mailto:cust.service@toyota-europe.com)
  - visit ([www.gov.uk/importing-vehicles-into-the-uk](http://www.gov.uk/importing-vehicles-into-the-uk))
- If, for any reason, no COC is available the vehicle is likely to require an Individual Vehicle Approval certificate. This can be arranged through the Drivers Vehicle Standards Agency (DVSA) and further information can be found at [www.gov.uk/vehicle-approval](http://www.gov.uk/vehicle-approval) Additionally, we would advise you to contact your national Toyota sales office for more information relating to your vehicle.

**Please note that we will not be able to provide a COC or any other information relating to vehicles from outside of the UK. Whilst we are able to assist with queries concerning vehicles from Northern Ireland, we cannot provide any data for vehicles from the Republic of Ireland.**

**Queries relating to vehicles from the Republic of Ireland should be addressed to [coc@toyota.ie](mailto:coc@toyota.ie)**

## **2. Vehicles originating from any country outside of Europe**

- Any vehicle being imported into the UK for a period of longer than six months must be registered with the DVLA. All customers wishing to bring a vehicle into the UK from outside of Europe are advised to visit [www.gov.uk](http://www.gov.uk) for further information.
- Currently, no COC will be available for any vehicle originating from outside of Europe as this document does not exist in any non-European jurisdiction.
- As no COC will be available for your vehicle, it is likely that an Individual Vehicle Approval certificate will be required. This can be arranged through the DVSA. The only exceptions to this are any vehicles that were manufactured **more than** 10 years ago (such vehicles will only require a current MOT certificate). Further information about the application process can be found at [www.gov.uk/vehicle-approval](http://www.gov.uk/vehicle-approval)
- A statement of compliance cannot be provided for vehicles imported to the UK including those from outside Europe.

Customers wishing to import a vehicle from outside of Europe should contact the national Toyota sales office in the country where the car was first registered to obtain the relevant information relating to their vehicle.

### 3. Additional information

#### A. I want to import a Left hand drive vehicle into the UK from any country

In addition to the usual registration requirements, you must demonstrate that the vehicle has been appropriately modified to ensure that it complies with UK road regulations. This includes the fitment of the following:

- headlamps for left hand traffic
- speedometer capable of displaying both KPH and MPH\*  
(A vehicle fitted with an electronic display may have the option to switch to MPH, please read your owner's manual or visit your local Toyota/Lexus Centre to find out. Owners should contact the DVSA for those vehicles without electronic display fitted.)
- rear seat belts (if applicable)
- rear fog lamp
- side lamp indicators

For more information on UK road regulations please see [www.gov.uk/vehicle-registration](http://www.gov.uk/vehicle-registration)

\*refers to both LHD and RHD

#### B. I require a vehicle dating letter

- There may be occasions where a customer is asked to provide evidence of the date of manufacture of a vehicle (e.g. that vehicle originates from outside of Europe). We may be able to provide you with this document (providing that the vehicle is listed on our database).
- In order to obtain a dating letter please follow the steps outlined below:
  - Please email [coc@toyota.co.uk](mailto:coc@toyota.co.uk) or [coc@lexus.co.uk](mailto:coc@lexus.co.uk) stating all appropriate details including the Vehicle Identification Number or frame number (these can be found on inside your vehicle or in your vehicle documentation).
  - Attach a copy of proof of ownership of the vehicle.  
**Please note that we are unable to process any applications received without any document providing confirmation of legal ownership of the vehicle.**
- A fee of £10.00 including VAT is payable for a vehicle dating letter (see Section 4 *How do I pay?* below).

*Please note that the letter that we will provide will only be able to confirm the month and year of manufacture and not the date of original registration.*

### C. I want to amend the current UK registration document relating to my vehicle

- A registration document may need to be amended to allow any inaccuracy or omission to be corrected. In order to complete this process you may require us to confirm certain information relating to your vehicle (e.g. model name).
- We are able to provide this information if it is available to us, however, if it is not available then we cannot assist you. Please note that CO<sub>2</sub> emissions data for a non-European vehicle including Prius imported from Japan is not available.
- In order to produce this document we must see the registration document that needs to be amended.  
**Please note that we are unable to process any applications received without this document.**
- A fee of £10.00 including VAT is payable for any letter of confirmation issued by us (see Section 4 *How do I Pay* below).

### D. I need to find out the UK model equivalent of my vehicle

Insurers in the UK frequently ask customers who have imported a vehicle from outside of the UK to provide them with details of the UK model equivalent.

Unfortunately we are **not** able to provide customers with details of the UK equivalent of any vehicle imported from a country outside of the UK. We cannot be certain of any modifications made to vehicles originating outside of the UK and so if we were to provide any such information it could risk the insurance of that vehicle being invalidated.

We strongly recommend that anyone seeking to import a vehicle into the UK from any other country contacts their insurance provider for further information regarding premiums and coverage.

### E. Australian and New Zealand vehicles

If your vehicle originates from Australia or New Zealand and the vehicle is under 10 years of age you may require a statement of compliance, this can be obtained from Toyota Motor Corporation, Australia. Please contact them in the first instance.

[enquiries@toyotaenquiries.com.au](mailto:enquiries@toyotaenquiries.com.au)

### F. Technical Assistance

Please contact your local Centre who may be able to provide assistance to you, you can find these on our website [www.toyota.co.uk](http://www.toyota.co.uk).

## 4. How do I pay?

Payment will be collected after we have processed your request and we will provide you with the appropriate details using a standard bank (BACS) transfer when we contact you. Please do not send any credit or debit card details to us.

Once your payment has been received we will send your documents to the address that you have provided to us. All documents will be sent using standard first class post within the UK or Airmail if being sent outside of the UK.

## **5. Data protection**

Any data provided by you when you submit a general enquiry form or collected by us in dealing with any query that you raise, will only be retained for our own customer service records. Such data will not be used for any marketing purposes and will be stored on secure servers with the European Union. Any sensitive personal data that you may be asked to provide to us (e.g. in relation to the completion of a payment) will be permanently and securely destroyed as soon as is reasonably practical. No payment data is ever entered onto or stored on any of our computer networks.

For further information about how we use your personal data more generally, please refer to our Privacy Policy.

# Exporting your Toyota vehicle from the United Kingdom

## including the Channels Islands and Isle of Man

### 1. What documents will I need?

To register your vehicle in another country you will be required to provide a Certificate of Conformity or other appropriate type approval evidence to the local registration authority. Please check with the relevant national registration authority.

### 2. What is a Certificate of Conformity (COC)?

A COC is a legal document currently applicable to vehicles manufactured for the European market and confirms it complies with European Standards. We are generally able to supply a COC in English.

COCs are currently only available for:

- Passenger vehicles manufactured for most models from 1996 onwards
- Commercial vehicles manufactured for most models from 2010

If your vehicle was manufactured before either of these dates please see Section 4 *Vehicles without a COC* below.

### 3. How do I obtain a Certificate of Conformity?

To obtain a COC, you will need to:

- Email [coc@toyota.co.uk](mailto:coc@toyota.co.uk) or [coc@lexus.co.uk](mailto:coc@lexus.co.uk) providing all appropriate details including the Vehicle Identification Number (this is a 17 digit number which can be found on a label inside your vehicle, in your vehicle registration document or in the original purchase invoice).
- Attach a copy of the vehicle registration document if available. ***Please note that we are unable to process any applications received without this document or an alternative document providing confirmation of legal ownership of the vehicle.*** Please also provide your full postal address and contact details.
- This certificate is provided free of charge to the original owner as verified on our records. A fee of £75.00 including VAT is payable to subsequent owners (see Section 5 *How to Pay* below).

Applications will normally be processed within 3-5 business days upon receipt. Once we have processed your request you will be contacted for payment (if applicable). No documents can be sent out before payment has been received.

### 4. Vehicles without a Certificate of Conformity

Where a COC is not available a Statement of Compliance may be accepted as an alternative. Where this is the case, we recommend that you check the local registration requirements with the appropriate national registration authority. Please note this is only applicable to vehicles made for the European market and originating from the United Kingdom.

To obtain an SOC:

- Email [coc@toyota.co.uk](mailto:coc@toyota.co.uk) or [coc@lexus.co.uk](mailto:coc@lexus.co.uk) and attach appropriate evidence of ownership. Please note any applications received without evidence will not be processed.
- A fee of £10.00 including VAT is payable for an SOC (see Section 5 *How to Pay* below).

Applications will normally be processed within 3-5 business days upon receipt. Once we have processed your request you will be contacted for payment. No documents can be sent out before this payment has been made.

## **5. How do I pay?**

Payment will be collected after we have processed your request and we will provide you with the appropriate details using a standard bank (BACS) transfer when we contact you. Once your payment has been received we will send your documents to the address that you have provided to us. All documents will be sent using standard first class post within the UK or Airmail if being sent outside of the UK.

## **6. Data protection**

Any data provided by you when you submit a general enquiry form or collected by us in dealing with any query that you raise, will only be retained for our own customer service records. Such data will not be used for any marketing purposes and will be stored on secure servers with the European Union. Any sensitive personal data that you may be asked to provide to us (e.g. in relation to the completion of a payment) will be permanently and securely destroyed as soon as is reasonably practical. No payment data is ever entered onto or stored on any of our computer networks.

For further information about how Toyota uses your personal data more generally, please refer to our Privacy Policy.

*For additional advice and information please email [coc@toyota.co.uk](mailto:coc@toyota.co.uk)*