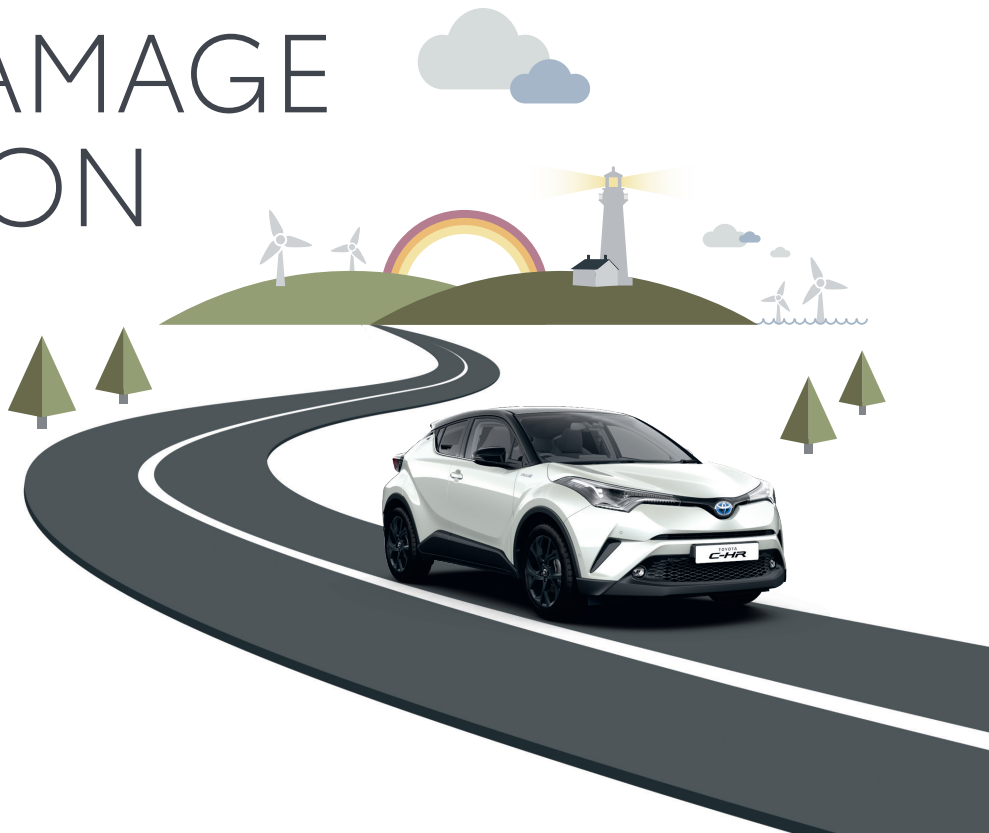


TOYOTA MINOR DAMAGE PROTECTION

INTELLIGENT CHOICE



KEEP YOUR TOYOTA IN IMMACULATE CONDITION

THE MIRROR-SMOOTH SHINE ON YOUR TOYOTA IS WORTH TAKING PRIDE IN

Unfortunately, scuffs and chips are a part of everyday driving. Someone carelessly opening a door in a car park can dent your pristine bodywork. But is it worth losing your motor insurance policy no-claims bonus for a small repair? That's where Toyota Minor Damage Protection comes in.

Toyota Minor Damage Protection uses exact paint matches and a sophisticated Toyota-approved process, the repair technician will restore your vehicle to help keep it in immaculate condition.

The technician could come to your home or place of work and expertly repair small dents, scuffs and scrapes in vulnerable body areas. You also have the option to take your vehicle to one of our approved Toyota Minor Damage Protection repair sites*.

It's the intelligent way to help maintain the value of your Toyota – and your pride in its immaculate condition.

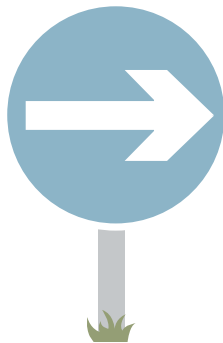
Please note: Any after-market repair may vary from an automotive factory finish which is machine sprayed beyond human capacity.





PROTECT YOUR TOYOTA AND YOUR NO-CLAIMS BONUS

- Professional repairs for minor scratches, dents, chips and scuffs
- Completed quickly and effectively at a convenient location
- Does not affect your motor insurance no claims bonus
- Up to 30 days to register your claim
- Helps preserve the appearance of your Toyota
- Can help maximise the resale value of your Toyota



WHAT DOES TOYOTA MINOR DAMAGE PROTECTION COVER?

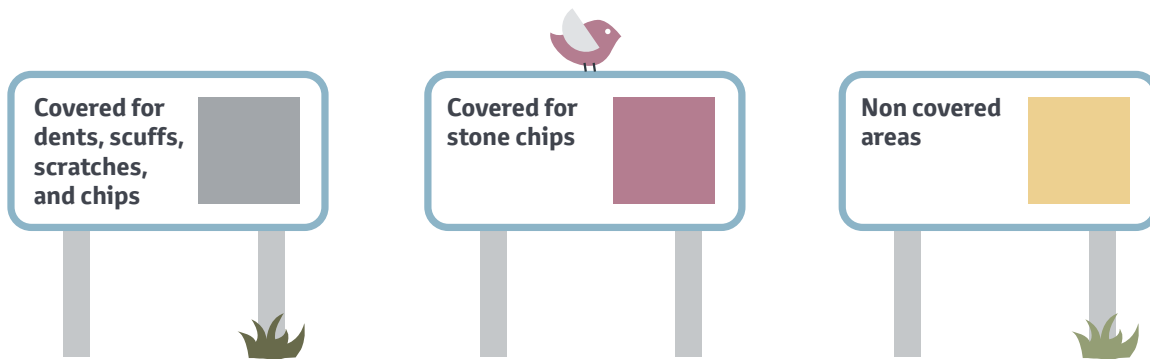
- Scratches, scuffs and dents up to 300mm in length and 3mm deep on eligible panels
- Stone chips up to 5mm in diameter and 1.5mm deep on eligible panels
- Vulnerable panels including bumpers and front and rear valances
- Professional repairs to immaculate standards

Please see the diagram overleaf for eligible areas.

Toyota Minor Damage Protection also offers a £250 body shop contribution in the event an eligible area of damage cannot be repaired at your chosen location using minor cosmetic damage repair technology.

Please note: For more information about Toyota Minor Damage Protection please contact your Toyota Centre Sales team or see the Toyota Minor Damage Protection policy document for full policy wording.

WHICH PANELS OF MY CAR ARE COVERED?



*Images are for illustration purposes only.

Please refer to the policy wording for a full list of what panels and damage types are and aren't covered and for full details of any limitations to cover.

FREQUENTLY ASKED QUESTIONS

1. HOW MANY CLAIMS CAN I MAKE ON MY TOYOTA MINOR DAMAGE PROTECTION POLICY?

Each individual claim is limited to four individual areas of damage, with an aggregate limit of 20 damages over the term of your Toyota Minor Damage Protection policy.

2. DO I HAVE TO PAY AN EXCESS?

Please refer to your policy documents for details of whether an excess applies to your policy.

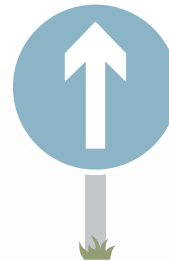
3. WILL MY MOTOR INSURANCE NO CLAIMS BONUS BE AFFECTED IF I CLAIM ON MY TOYOTA MINOR DAMAGE PROTECTION POLICY?

No, Toyota Minor Damage Protection is completely separate from your Motor Insurance policy.

4. HOW DO I CLAIM?

When you become aware of any minor damage, this must be reported within 30 days by contacting the Claims line on **0333 0444 701**. The Claims team will talk you through the simple steps to assess your claim and arrange your repair.

Alternatively, you can claim via the website **toyota.insurethat.com**



FREQUENTLY ASKED QUESTIONS

5. IS THE REPAIR GUARANTEED?

Yes, all repairs carried out by our approved repairers are guaranteed for the lifetime of the vehicle whilst it remains in your possession. Where we provide a body shop contribution, third-party repairs are not guaranteed under this policy. In this situation, you should check with your repairer what guarantees they provide.

6. CAN I CANCEL MY TOYOTA MINOR DAMAGE PROTECTION POLICY?

You can cancel your policy in the first 30 days and receive a full refund, provided no successful claim has been made. If you cancel after the first 30 days you will be entitled to a pro rata refund provided you have not had a repair completed using the policy.



7. WHAT'S NOT COVERED UNDER MY TOYOTA MINOR DAMAGE PROTECTION?

Damage that is bigger than the size limits stated on page 2; damage of any kind to wheels, rims or tyres; any single claim where the total number of damages exceeds four or if the total number of damages exceeds 20 over the policy lifetime; any panel that is ripped, holed, torn or perforated; damage to beading, moulding, glass, lights or decals; any damage that occurred before the policy start date, and any damage other than a stone chip to the bonnet, boot lid or the roof.

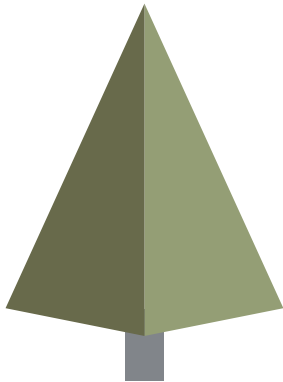
For a full list of exclusions, please refer to the policy wording.





8. CAN I TRANSFER THE TOYOTA MINOR DAMAGE PROTECTION POLICY?

Yes, the remaining term of the policy can be transferred to an eligible replacement vehicle if you sell the original. We do not charge any administrations fees for transfers or cancellations.



9. DOES THE TOYOTA MINOR DAMAGE PROTECTION POLICY COVER DAMAGE TO OTHER VEHICLES?

Only the vehicle detailed on the policy schedule is covered.

10. WHO IS COVERED BY THE POLICY?

The policy covers damage to your vehicle irrespective of the driver.



Toyota Minor Damage Protection is underwritten by Aioi Nissay Dowa Insurance UK Limited.

Aioi Nissay Dowa Insurance UK Limited which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Financial Services Register number 816870. Aioi Nissay Dowa Insurance UK Limited is registered in England and Wales (Company Number: 11105895), registered office: 52-56 Leadenhall Street, London, EC3A 2BJ.

Toyota Minor Damage Protection is administered by Nukula Limited, trading as InsureThat which is authorised and regulated by the Financial Conduct Authority No. 616475. Nukula Limited is registered in England and Wales (Company Number: 07646376), registered office: Sterling House, Sitka Drive, Shrewsbury Business Park, Shrewsbury, Shropshire, SY2 6LG.

Toyota Financial Services is an agent of the insurer in respect of the sale of these products. Toyota Financial Services is authorised and regulated by the Financial Conduct Authority (FCA) registered number FRN310226. This can be verified at the FCA website www.fca.org.uk/register or by phoning 0800 111 6768.

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