18th December 2025

TOYOTA LCV CUSTOMER SAVING OFFER - TERMS AND CONDITIONS

These terms and conditions apply in respect of the Toyota LCV Customer Saving Offer, and apply to Eligible Customers (as defined below) who order, purchase and register an Eligible Vehicle (as defined below) during the Relevant Period Dates (as defined below) and who seek to claim the Offer (as defined below).

The legal entity responsible for the Offer is Toyota (G.B.) PLC (the "**Promoter**") whose registered address is Toyota (G.B.) PLC, Great Burgh, Burgh Heath, Epsom, KT18 5UX.

In these terms and conditions, "**We**" or "**Our**" is a reference to the Promotor and "**You**" or "**Your**" is a reference to the Eligible Customer.

1. Definitions

The following definitions shall apply to these terms and conditions:

Eligible Customer(s) means any retail or business customer in the UK ordering, purchasing and registering an Eligible Vehicle during the Relevant Period. Fleet Customers are excluded from participating in this Offer.

Eligible Vehicle means any of the following new LCV models: Corolla Commercial, Hilux, Proace, Proace EV, Proace City, Proace City EV, Proace Max, Proace Max EV.

Fleet Customers means an organisation or business that owns, leases, or operates a specified minimum number of vehicles (as determined by the Company) for commercial or business purposes under a fleet purchasing or service agreement.

Online Sales Platform means Our online sales platform, at:

www.toyota.co.uk/buy-online/new-cars

Participating Centre(s) means all Authorised Toyota dealerships in the UK participating in this offer.

Relevant Period Dates means:

- (a) ordering an Eligible Vehicle from 18th December 2025 to 31st March 2026 inclusive ("**Promotional Period**"); and
- a) purchasing and registering the new ownership of that ordered Eligible Vehicle by 31st December 2026 ("**Registration Date**").

Toyota LCV Customer Savings means the discount applied to a new Eligible Vehicle as detailed in clause 2.1 of these terms and conditions.

2. The Offer

2.1 The offer is the discount off the purchase price of a new Eligible Vehicle ordered during the period 18th December 2025 to 31st March 2026 (inclusive) and registered by 31st December 2026 (the "**Offer**"), as follows:

Models	Discount (%)
Corolla Commercial	18.4%
Hilux	9%
Proace	21%
Proace EV	28.5%
Proace City	22.00%
Proace City EV	32%
Proace Max	23%
Proace Max EV	30%

- 2.2 During the course of the Promotional Period, the Promoter shall conduct a commercial review of the feasibility of a potentially similar offer to run after the Promotional Period. Any future offer and associated dates will be advertised in the same way as this Offer.
- 2.3 The Offer is available to Eligible Customers subject to these terms and conditions.

3. Eligibility

- 3.1 In order to be eligible for the Offer, You must meet the following criteria:
 - (a) You are an Eligible Customer
 - (b) You are aged 18 years or over;
 - (c) You have ordered, an Eligible Vehicle within the Promotional Period; and
 - (d) You have purchased and registered an Eligible Vehicle by the Registration Date.
- 3.2 Upon redemption of the Offer, You confirm that You meet the eligibility criteria as set out in this clause 3.1.
- 3.3 We may require You to provide proof at any time that You are eligible to claim the Offer.
- 3.4 Should You cancel your order and then re-order an Eligible Vehicle, You must ensure that You re-order, purchase and register within the Relevant Period Dates in order to be eligible for the Offer. Failure to do so within the Relevant Period Dates will result in You not being eligible for the Offer.
- 3.5 The Offer is available to Eligible Customers ordering, purchasing and registering an Eligible Vehicle in a Participating Centre within the Relevant Period Dates or ordering, purchasing and registering an Eligible Vehicle via Our Online Platform within the Relevant Period Dates.
- 3.6 In the event you choose to cancel Your purchase of an Eligible Vehicle, the Offer will be forfeited and no refund or other sum in lieu will be given.

4. Limitations

- 4.1 The Offer is only available to You subject to these terms and conditions.
- 4.2 For the avoidance of doubt, The offer is applicable only to Eligible Vehicles listed in clause 2.1.
- 4.3 The Offer is only available to Eligible Customer(s). The Offer is not available to Fleet Customers.
- 4.4 The Offer may not be claimed by a third party on Your behalf.

- 4.5 The Offer is non-exchangeable, non-negotiable, non-transferrable and no cash alternative is offered.
- 4.6 There is a limit of one Offer per purchase of an Eligible Vehicle. Each Eligible Customer may purchase more than one Eligible Vehicle, subject to availability.

5. Limitation of liability

- 5.1 Insofar as is permitted by law, the Promoter, Our agents or distributors (including Participating Centres) will not in any circumstances be responsible or liable to compensate You or accept any liability for any loss, damage, personal injury or death occurring as a result of participating in the Offer except where it is caused by the negligence of the Promoter, its agents or distributors. Your statutory rights are not affected.
- 5.2 The Promoter shall not be in breach of these terms and conditions nor be liable for delay in performing, or failure to perform, any of its obligations under it if such a delay or failure results from an event, circumstances or cause beyond the Promoter's reasonable control (including contracting third parties and other third parties) which shall include but not be limited to acts of God, flood, drought, earthquake or other natural disaster; epidemic or pandemic; terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions or embargo; nuclear, chemical or biological contamination or sonic boom; collapse of buildings, fire, explosion or accident; interruption or failure of utility services.

6. Data protection and publicity

6.1 The Promoter will only process Your personal information as set out in the <u>Toyota</u> <u>GB Privacy Notice</u> (<u>www.toyota.co.uk/footer/privacy-policy</u>) and to the extent necessary to administer this Offer.

7. General

- 7.1 If there is any reason to believe that there has been a breach of these terms and conditions or that You are going to breach these terms and conditions, the Promoter, at its sole discretion, reserves the right to exclude you from participating.
- 7.2 The Promoter reserves the right to void, suspend, cancel, or amend this Offer where it becomes necessary to do so, with no liability to any participant or third party. No correspondence will be entered into.
- 7.3 You do not have the right to assign, transfer or sub-contract Your rights and obligations under these terms and conditions.

- 7.4 The Offer is subject to availability of Eligible Vehicles.
- 7.5 No third party can enforce these terms and conditions.
- 7.6 In the event of a conflict between these terms and conditions and any other terms related to this Offer, these terms and conditions take precedence.
- 7.7 These terms and conditions constitute the entire agreement between the Promoter and You with respect to the Toyota LCV Customer Savings Offer. These terms and conditions cancel and supersede any prior understandings and agreements between the Promoter and You with respect to their subject matter.
- 7.8 If any provision or part-provision of these terms and conditions is or becomes invalid, illegal, or unenforceable, the parties agree that such provision shall be deemed modified to the minimum extent necessary to make it valid, legal, and enforceable. If such modification is not possible, the relevant provision shall be deemed deleted. Any modification or deletion shall not affect the validity and enforceability of the remaining provisions of these terms and conditions.
- 7.9 These terms and conditions are governed by English law and are subject to the exclusive jurisdiction of the English Courts.