

# TOYOTA TYRE PROTECTION



# INTRODUCING TYRE PROTECTION

**COVERING TYRE DAMAGE, SO YOU AND  
YOUR TOYOTA ARE READY FOR THE ROAD.**

Damaging your tyres is something that can be out of your control, whether it be driving over road debris, nails or hitting a pothole, these can all lead to damage to your tyres. Having your tyres repaired or replaced can be an unexpected expense and very inconvenient.

This is where Toyota Tyre Protection comes in.

This policy gives you unlimited puncture repairs and up to £300 per claim, should a replacement tyre be required.

An intelligent solution to maintain the appearance and road worthiness of your Toyota.



# YOUR COVER AT A GLANCE

## BENEFITS OF TOYOTA TYRE PROTECTION:

- Contributes to/covers the cost of repair or replacement of tyre(s) that have suffered accidental or malicious damage
- 30 days to make a claim
- Repairs are completed quickly and efficiently by one of our selected specialist repairers, ideally at a time and place convenient to you
- 36 month policy
- No excess to pay
- When making a claim, the no claims discount on the vehicles motor insurance will not be affected

## WHAT IS COVERED:

- Standard tyres and run flat tyres
- Unlimited puncture repairs over the lifetime of your policy
- Up to 5 tyre replacements during the lifetime of the policy
- Up to £300 contribution towards a new tyre per claim
- 60 days' European cover per annum provided

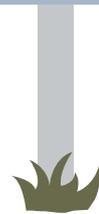
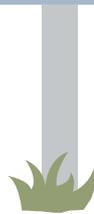
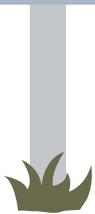
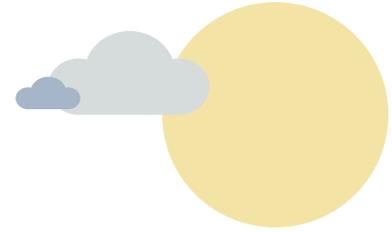
## WHAT IS EXCLUDED FROM THIS POLICY

- Any claim not reported within 30 days of discovery of the incident
- Any tyre with less than 2mm of tread remaining
- General wear and tear is not covered
- Damage because of poor maintenance of the vehicle/ running tyre pressure too low
- Non-standard manufacturer specification tyres

**Please note:** For more information about Toyota Tyre Protection, please contact your Toyota Centre Sales team or see the Toyota Tyre Protection policy document for full policy wording.



# TYRES COVERED



# FREQUENTLY ASKED QUESTIONS

## 1. HOW MANY CLAIMS CAN I MAKE ON MY TOYOTA TYRE PROTECTION POLICY?

You will be able to make up to 5 claims over the term of your Toyota Tyre Protection policy for replacement tyres. However, you have unlimited puncture repairs.

## 2. DO I HAVE TO PAY AN EXCESS?

There is no excess to pay when claiming on this product.

## 3. WILL MY MOTOR INSURANCE NO CLAIMS DISCOUNT BE AFFECTED IF I CLAIM ON MY TOYOTA TYRE PROTECTION POLICY?

No, your Toyota Tyre Protection policy is separate from your Motor Insurance policy.

## 4. HOW DO I CLAIM?

When you become aware of any tyre damage, this must be reported within 30 days via the InsureThat claims portal at [toyota.insurethat.com](https://toyota.insurethat.com), or you can contact the claims line on **0333 0444 701**.

The Claims team will talk you through the simple steps to assess your claim and arrange your repair or replacement, photographs of the damage may be required.



# FREQUENTLY ASKED QUESTIONS

## 5. CAN I CANCEL MY TOYOTA TYRE PROTECTION POLICY?

You can cancel your policy in the first 30 days and receive a full refund, provided no successful claim has been made. If you cancel after the first 30 days, you will be entitled to a pro rata refund provided you have not had a repair or replacement completed using the policy.

There will be no admin fee applicable for this.

## 6. CAN I TRANSFER THE TOYOTA TYRE PROTECTION POLICY?

Yes, the remaining term of the policy can be transferred to an eligible replacement vehicle if you sell the original. We do not charge any administration fees for transfers or cancellations, however, please be aware, if you have chosen to pay the premium in instalments, all payments will need to be up to date prior to transfer.

## 7. HOW LONG DO I HAVE TO DECIDE TO BUY A TOYOTA TYRE PROTECTION POLICY?

You have up to 30 days after purchasing your Toyota to decide if you would like to purchase our Tyre Protection policy.



# COMPLAINTS

**If you wish to make a complaint you should in the first instance contact:**

The Administrator, InsureThat, Sterling House, Sitka Drive,  
Shrewsbury Business Park, Shrewsbury, Shropshire, SY2 6LG.

If you remain dissatisfied, you may refer the matter to the  
Financial Ombudsman Service, Exchange Tower, London, E14 9SR.

Tel: **0800 023 4 567**

[www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)



## **Your Insurer**

Toyota Tyre Protection is arranged by Toyota Insurance Management UK Limited, trading as Toyota Insurance Services, registered in England, Company No. 14297877. Registered Office: 7th Floor, 52-56 Leadenhall Street, London, EC3A 2BJ. Authorised and regulated by the Financial Conduct Authority (FCA). Firm Reference Number: 983839.

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## **Administrator**

Toyota Tyre Protection is administered by Nukula Limited, trading as InsureThat which is authorised and regulated by the FCA No. 616475. Nukula Limited is registered in England and Wales (Company Number: 07646376), registered office: Sterling House, Sitka Drive, Shrewsbury Business Park, Shrewsbury, Shropshire, SY2 6LG.

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