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DATED 1 July 2025

TOYOTA HOMECHARGE OFFER

TERMS AND CONDITIONS

1. The Promoter

- 1.1 The promoter is: Toyota (G.B) PLC (registered under company number 00916634 at Great Burgh, Burgh Heath, Epsom, KT18 5UX).

2. The promotion

- 2.1 The Promoter will be offering eligible customers a complimentary Toyota HomeCharge residential charge point with Standard Installation upon purchase of an Eligible Vehicle subject to these terms and conditions.
- 2.2 The Promoter has appointed British Gas Services Limited (registered number 03141243) trading as Centrica in Northern Ireland and British Gas in Great Britain ("**British Gas**") as its sole supplier and installer of the Toyota HomeCharge residential charge point for the purposes of this promotion.
- 2.3 The promotion is subject to availability and has been assessed by the Promoter to currently run between 1st July 2025 – 30th September 2025 inclusive (together "**the Promotion Period**").
- 2.4 During the course of the Promotion Period, the Promoter shall conduct a commercial review of the feasibility of a potentially similar offer to run after the Promotion Period. Any future offer and associated dates will be advertised in the same way as this promotion.

3. How to claim

- 3.1 To be eligible, you must order an Eligible Vehicle during the Promotion Period and place your order via British Gas for a Toyota HomeCharge by **30th September 2025**. The Eligible Vehicle must be purchased at an Authorised Toyota Retailer in the UK ("**Authorised Toyota Retailer**"), and the Toyota HomeCharge ordered via the link and code provided to you by the Authorised Toyota Retailer.
- 3.2 Eligible Vehicles means the following new Toyota vehicles:
- (a) bZ4x;
 - (b) PROACE City EV;
 - (c) PROACE City Verso EV;
 - (d) PROACE EV;
 - (e) PROACE Verso EV; and
 - (f) PROACE Max EV.

- 3.3 The promotion applies only to the supply and Standard Installation of a 7kw single phase Toyota HomeCharge residential charge point (“**HomeCharge**”).
- 3.4 “Standard Installation” shall be as defined under the British Gas terms and conditions for installation: <https://www.hivehome.com/terms>. Those terms and conditions contain details of which types of installation works are and are not included within Standard Installation.
- 3.5 Standard Installation is carried out in accordance with BS7671 18th edition wiring regulations, IET Code of Practice for Electric Vehicle Charging Equipment Installation 2nd.
- 3.6 To participate:
- (a) You must notify the Authorised Toyota Retailer of your wish to claim the promotion at the time of placing your order for the Eligible Vehicle.
 - (b) The Authorised Toyota Retailer will then support you in ordering the HomeCharge and the Standard Installation from British Gas through completion of the British Gas Homecharge application form on the British Gas Dealer referral portal.
- 3.7 Participants must:
- (a) confirm that the installation address for the HomeCharge as specified on the British Gas Homecharge application form is a residential address and that they live at the property. If you are not the owner of the property you must have the consent from the owner or landlord for the HomeCharge to be installed;
 - (b) confirm that there is a garage or other suitable private off-street parking within the premises of the installation address, allowing them to charge the Eligible Vehicle safely without creating a trip or other health and safety risk to themselves or any other party. Cabling must not pass over a public thoroughfare.
- 3.8 Installation is not usually possible on static caravans, listed buildings or apartments.
- 3.9 Participation is limited to one HomeCharge for each Eligible Vehicle. You may purchase more than one Eligible Vehicle within the Promotion Period in which case the promotion will apply to each Eligible Vehicle individually (for example: purchase of two new Toyota bZ4xs in accordance with these terms will entitle the participant to two HomeCharges and Standard Installation for each).

- 3.10 By participating in this promotion, you are agreeing to be bound by these terms and conditions.

4. Eligibility

- 4.1 Subject to any other provisions of these terms and conditions, this promotion is only available to private retail customers. Participants must be a mainland UK resident aged 18 years or over.
- 4.2 This promotion is available on the assumption that the correct electrical connections and protections are available at the installation address for the HomeCharge, and that no civil works or electrical remedial works are required
- 4.3 In participating in this promotion, you confirm that you are eligible to do so and eligible to claim the promotion.
- 4.4 If you are eligible for Standard Installation, but British Gas are unable to carry out the installation at the installation address due to regional restrictions, the Promoter may offer an alternative installer to carry out the Standard Installation at the equivalent cost.
- 4.5 If you are not eligible for Standard Installation, additional charges may apply.
- 4.6 In circumstances where the HomeCharge cannot be installed at the installation address, the Promoter may, at its sole discretion, offer you an alternative residential charge point at the equivalent cost. Any difference in retail price will be borne by the customer.
- 4.7 Except as otherwise set out in these terms and conditions, the promotion is non-exchangeable, non-negotiable, non-transferrable and no cash alternative is offered. The promotion may not be claimed by a third party on your behalf.
- 4.8 In the event you choose to cancel your purchase of an Eligible Vehicle, the promotion will be forfeited and no refund or other sum in lieu will be given. If the HomeCharge has already been installed at the time of cancellation, the Promoter shall be entitled, at its sole discretion, to request return of the HomeCharge or levy a charge for the associated costs of the promotion.

5. Limitation of liability

- 5.1 Insofar as is permitted by law, the Promoter, its agents or distributors (including Authorised Toyota Retailers and British Gas in this instance) will not in any circumstances be responsible or liable to compensate you or accept any liability for any loss, damage, personal injury or death occurring as a result of participating

in the promotion except where it is caused by the negligence of the Promoter, its agents or distributors. Your statutory rights are not affected.

- 5.2 The HomeCharge operates with any UK energy supplier but does not currently support intelligent EV energy tariffs like OVO Charge Anytime and Octopus Intelligent Energy. You should check with your energy supplier.
- 5.3 It is your responsibility to ensure all required third party permissions are sought in relation to the installation of the residential charge point in accordance with this promotion. British Gas may request proof of such consents prior to providing their services.
- 5.4 The Promoter will not be liable for any costs resulting from the use of the residential charge point, including but not limited to the maintenance and repair of the residential charge point and associated running costs.
- 5.5 Upon the supply of the residential charge point and its installation in accordance with this promotion, the Promoter shall be deemed to have fully discharged all of its obligations arising, pursuant to these terms and conditions, and you are referred to British Gas for all matters arising thereafter.
- 5.6 The Promoter shall not be in breach of these terms and conditions nor liable for delay in performing, or failure to perform, any of its obligations under it if such a delay or failure results from an event, circumstances or cause beyond the Promoter's reasonable control (including contracting third parties and other third parties) which shall include but not be limited to acts of God, flood, drought, earthquake or other natural disaster; epidemic or pandemic; terrorist attack, civil war, civil commotion or riots, war, threat of or preparation for war, armed conflict, imposition of sanctions or embargo; nuclear, chemical or biological contamination or sonic boom; collapse of buildings, fire, explosion or accident; interruption or failure of utility services.

6. Data protection and publicity

- 6.1 The Promoter will only process your personal information as set out in the [Toyota GB Privacy Notice](#) and to the extent necessary to administer this Promotion. In order to fulfil this Promotion, the Promoter will need to share your contact details with British Gas.

7. General

- 7.1 If there is any reason to believe that there has been a breach of these terms and conditions or that you are going to breach these terms and conditions, the Promoter, at its sole discretion, reserves the right to exclude you from participating.

- 7.2 The Promoter reserves the right to void, suspend, cancel, or amend this promotion where it becomes necessary to do so, with no liability to any participant or third party. No correspondence will be entered into.
- 7.3 No third party can enforce these terms and conditions
- 7.4 In the event of a conflict between these terms and any other terms or instructions related to this promotion, these terms and conditions take precedence.
- 7.5 These terms and conditions constitute the entire agreement between the parties with respect to the subject matter. These terms and conditions cancel and supersede any prior understandings and agreements between the parties with respect to their subject matter.
- 7.6 If any provision or part-provision of these terms and conditions is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of these terms and conditions.
- 7.7 These terms and conditions are governed by English law and are subject to the exclusive jurisdiction of the English Courts.